



*IT learners:  
S Monyaki (seated) and  
J Nong*



*IT learners:  
N Nozewu (front) and  
A Madibe*

The 2004-2005 period included three important milestones for Information Technology (IT) at SAQA:

- Firstly, servers' hardware and software were upgraded – this was necessary mainly due to the high volume of data that was being handled, but also to ensure continued reliability and manageability of the IT system;
- Secondly, a new comprehensive security policy was implemented – this new policy outlines the responsibilities of users, management, and the IT Directorate in safeguarding valuable information; and
- Thirdly, three project management learners were appointed to assist with technical support – their responsibilities included solving desktop problems and administering the multi-platform IT environment.

Through taking actions such as these, the SAQA IT Directorate has been able to ensure the development and maintenance of a sustainable, secure and flexible IT environment at SAQA.



*S Monyaki (left) and  
J Nong assisting at the  
Q-Africa Conference*