



Help Shape Professional Designations in the Wholesale & Retail Sector


Dear Industry Colleague,

The Consumer Goods Council of South Africa (CGCSA), in partnership with the Wholesale and Retail Sector Education and Training Authority (W&RSETA), is undertaking a key initiative to formalise professional career pathways within the wholesale and retail sector. As part of this initiative, CGCSA is applying for recognition as a Professional Body with the South African Qualifications Authority (SAQA).

To ensure that the proposed professional designations are informed by industry needs and realities, we invite you to participate in a brief industry-wide survey. Your insights will guide the prioritization, relevance, and structure of retail-specific professional designations ultimately helping to build a more professional, skilled, and future-ready workforce for the sector.

The survey will cover:

- Which retail-specific designations should be prioritised
- The relevance and clarity of proposed roles
- The potential of designations to drive professionalism and career growth
- Your views on any gaps or missing roles

 **CLICK HERE** to access the survey

Closing Date: 31 July 2025

We greatly value your expertise and input in shaping this important milestone for the sector. Please take a few minutes to share your feedback and feel free to forward this to other relevant stakeholders in your network.

For any queries or further information, please contact **Anthea Buckland** at: antheab@cgcsa.co.za

Thank you in advance for your valued contribution.

Yours in skills development,
W&RSETA