

Enter Reference Number

Enter RFQ Description



1. OVERVIEW OF THE W&RSETA

The Wholesale and Retail Sector Education and Training Authority (W&RSETA) was established in 2000 in terms of the Skills Development Act (as amended). The mandate of the W&RSETA is to facilitate the skills development needs of the Wholesale and Retail Sector through the implementation of learning programmes, disbursement of grants and monitoring of education and training as outlined in the National Skills Development Plan.

2. OBJECTIVE

The W&RSETA seeks the services of a supplier to provide the Eastern Cape Regional Office with Groceries and Refreshments.

3. SCOPE OF WORK / PRODUCT DESCRIPTION

NO.	DISCRIPTION	QUANTITY
1.	2kg brown Sugar	30
2.	6*1Litre Milk	30
3.	250g Freshpack Rooibos or equivalent	5
4.	750g Ricoffee or equivalent	5
5.	200g Nescafe or equivalent	10
5.	12*200g Box eet sum mor biscuit or equivalent	5
6.	12*200g Box tennis biscuit or equivalent	5
7.	500ml still water(6pck)	50

4. PERFORMANCE REQUIREMENTS

The Bidder/s will undergo a performance evaluation process. Poor performance by the bidder may result in the cancellation of orders. The evaluation will assess the following criteria:

1. Quality of goods or services
2. Delivery and timelines
3. Communication and responsiveness
4. Reliability and dependency
5. Customer service
6. Overall satisfaction

5. EVALUATION PROCESS

5.1 PHASE 1: ADMINISTRATIVE EVALUATION