

Project Name	IT Infrastructure Managed Services		
Date and Time	05 May 2021	Venue	Main Boardroom
Meeting Purpose	Non- Compulsory Briefing Session		



Questions	Answers
1. Please specify the number of users for VPN and Microsoft 365?	Currently the number would not exceed 25 users for VPN and 400 users for Microsoft 365.
2. Please indicate the size of the APN bundle?	200 GB (Fixed per month) Anything more then that will be charged at a fixed unit price.
3. The terms of reference indicate 80 servers required, please elaborate?	Currently we have three environments mainly, Dev, Test and Production with more or less 30 servers per environment. Most of the servers are at the hosted environment but we do have some on premise which is mainly our active directory and domain controllers.
4. Is there a requirement for Microsoft Teams enabled devises?	In the specifications, for Telephony it is required to provide Microsoft Teams enabled devices for desks and small meetings.
5. Do we cost separately for all additional other services that might be required such as Integration etc.?	Bidders should provide an hourly rate per resource for any additional configuration that might be required.
6. Will the W&RSETA encourage SMME participation?	Yes, we would encourage that of which the Service Provider will not be finalized if there is no sub-contracting or SMME participation.

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