

## STAKEHOLDER UPDATE – W&RSETA OCCUPATIONAL QUALIFICATIONS REVIEW STATUS

Dear Valued Stakeholder,

Subsequent to the update of 10 December 2025, the Wholesale and Retail SETA is pleased to share the latest developments on the occupational qualifications review for the Wholesale and Retail Sector. The status as of **3 March 2026** is as follows:

No.	Occupational Qualification	QUALIFICATION/PART-QUALIFICATION/SKILLS PROGRAMME	NQF Level	Credits	Status	Date Submitted to QCTO
1	Elementary Occupational Certificate: Store Person	Qualification	2	121	Submitted to QCTO	14-Sept-25
2	Intermediate Occupational Certificate: Visual Merchandiser	Qualification	3	129	Submitted to QCTO	14-Sept-25
3	Higher Occupational Certificate: Retail Chain Store Manager	Qualification	5	132	Submitted to QCTO	11-Nov-25
4	Elementary Occupational Certificate: Merchandiser	Qualification	2	120	Submitted to QCTO	20-Oct-25
5	Intermediate Occupational Certificate: Retail Sales Advisor	Qualification	3	138	Submitted to QCTO	20-Nov-25
6	Occupational Certificate: Customer Service Assistant	Part Qualification	2	85	Submitted to QCTO	20-Nov-25
7	Intermediate Occupational Certificate: Dispatching and Receiving Clerk	Qualification	3	127	Submitted to QCTO	17-Feb-26
8	Occupational Certificate: Dispatching Clerk	Part Qualification	3	75	Submitted to QCTO	17-Feb-26
9	Occupational Certificate: Receiving Clerk	Part Qualification	3	78	Submitted to QCTO	17-Feb-26
10	Skills Programme: Checkout Operator	Skills Programme	2	40	FISA Moderation processes	
11	Skills Programme: Cash Office Clerk	Skills Programme	3	30	FISA Moderation processes	
12	Skills Programme: Perishable Goods Replenisher	Skills Programme	2	25	FISA Moderation processes	
13	Occupational Certificate: Perishable Goods Department Coordinator		-	-	Under review processes	
14	Occupational Certificate: Service Station Attendant		-	-	Under review processes	
15	Occupational Certificate: Retail Buyer		-	-	Under review processes	
16	Occupational Certificate: Planner		-	-	Under review processes	
17	Occupational Certificate: Buyer		-	-	Under review processes	

The W&RSETA extends appreciation to all stakeholders who provide valuable inputs on the review process to ensure that relevant qualifications are developed to align with the skills needs of the Wholesale and Retail Sector.

Related queries can be directed to [aseremula@wrseta.org.za](mailto:aseremula@wrseta.org.za)

Yours in skills development,  
W&RSETA