



Dear Valued W&RSETA Stakeholders,

Thank you for taking time from your demanding schedules to engage with the Board and Management of the W&RSETA during the stakeholder sessions that were held in Gauteng, Eastern Cape, KwaZulu Natal and Western Cape between 23 and 31 October 2017.

The robust and frank discussions that we had have provided us with critical feedback on how we can improve as an Organisation. We also appreciate your patience and understanding on the challenges that the W&RSETA has faced in the last two years. Importantly, we acknowledge your commitment to skills development through the various programmes that you have implemented despite the challenging period.

Please find attached a **summary of key issues** that were raised during the sessions as well as the undertakings by the W&RSETA to address the challenges that have been identified. **Presentations** from the sessions are attached for your information and record.

We still believe that together we can develop a skilled, capable, competent and professional workforce of the Wholesale and Retail Sector.

With sincere gratitude,

W&RSETA

