


<b>Project Name</b>	<b>Online Stakeholder Engagement System</b>			
<b>Date and Time</b>	<b>20 January 2022</b>	<b>Venue</b>	<b>Via Teams</b>	
<b>Meeting Purpose</b>	<b>Non- Compulsory Briefing Session</b>			

<b>Questions</b>	<b>Answers</b>
1. Will a SaaS system be considered?	1. Yes, if it meets the technical requirements as per the TOR. One of the IT Principles (as listed in the TOR) is to use what we have, which must be taken into consideration.
2. Does the W&RSETA currently have a system handling stakeholder enquiry?	2. We do not have a specific system/solution. We currently use various standalone capabilities like Forms, emails to manage Queries.
3. Will migration from the old system be required?	3. There is not a definite requirement to migrate old requests, but there is a possibility to load active cases/queries onto the new system.
<p><b>Note:</b>            The bid closes on the 08 February 2022 @ 11:00am.            All questions to be addressed to <a href="mailto:tenders@wrseta.org.za">tenders@wrseta.org.za</a>            All enquiries will be addressed until the 03 February 2022</p>	