

APPLICATION TO REGISTER A LEARNERSHIP



Documents to accompany this application form:

• The relevant SAQA qualification document downloaded from the SAQA website.

Learnership registration date: ___

Learnership review date:

• If the applying SETA is not the accredited ETQA for the qualification associated with the Learnership, proof of adequate arrangements with the relevant ETQA must be attached.

Learnership registration number: 27Q270035221202_

		SETA responsible f	or Learnership:W&RSETA	
		ETQA accredited for	or qualification associated with the Learnership: <u>W&RSET</u>	<u>A</u>
			(For official use only)	
1.	SETA info	rmation		
1.1	Name of S	ETA:W&R	SETA	
1.2	Name of C	hamber (if applicable	e):N/A	
1.3	Details of S	SETA official respons	sible for preparing the application	
	1.3.1 Na	ame:	Sipho Shoba	
	1.3.2 Te	elephone number:	<u>012 622 9500</u>	
1.4	SETA's Tele	phone number:	<u>012 622 9500</u>	
1.5	SETA's fax	k number:	<u>N/A</u>	
1.6	SETA's po	stal address:	<u>N/A</u>	
1 7	SETA's e r	mail address: sshob	a@wrseta.org.za	

2.	Qualification information
2.1 SAQA	Title of qualification associated with the Learnership: qualification ID number:62709
2.3	NQF level:2
2.4	Expiry date of the qualification:2023-06-30
2.5	Minimum number of credits of the qualification:120
	Entry level requirements for the qualification:
•	Communication at NQF Level 1. Mathematical Literacy at NQF Level 1.
2.6	Name of ETQA accredited for the qualification:W&RSETA
3.	Learnership information
3.1	Is this an application to register a new Learnership or to replace an existing Learnership?
	(tick relevant box)
	3.1.1 new Learnership
	3.1.2 Learnership to replace an existing Learnership
3.2	If replacing an existing Learnership, indicate the following:
	3.2.1 Name of existing Learnership: National Certificate: Service Station Operations
	48969 National Certificate: Service Station Operations Level 2 NQF Level 02 125
	 3.2.2 Number of existing Learnership:17Q170093291252 3.2.3 National Certificate: Service Station Operations (Car wash attendant)
3.3 3.4	Learnership title: National Certificate: Service Station Operations Review date of the Learnership:
3.5	Minimum number of credits to be earned through the Learnership:120
3.6	Related occupation (as per Organizing Framework for Occupations – OFO):
	Vehicle Detailer (Valet Services)
3.7	Occupation code (as per Organizing Framework for Occupations – OFO):
	811101
4.	Learnership identification
4.1	How was the need for this Learnership identified?
	(tick the relevant box or boxes)

√ SETA sector skills plan	
Skills plans from "adjacent" SETAs	
SETA commissioned research	
√ Workplace skills plans	
Scarce skills list	
Generally available research (specify):	
Other (specify):	

4.2 What needs will the Learnership address?

This qualification is a direct outcome of the revision of the former National Certificate: Service Station Operations NQF Level 2, NLRD ID: 48969 the demand is based on the transformation of the existing qualification into a qualification that meets the needs of the fuel retail industry, supporting the principles of the NQF and providing flexibility of bridging into a supervisory type qualification with a strong customer focus.

The National Certificate: Service Station Operations, NQF Level 2, is designed to meet the needs of the learners who are already employed at service stations. It further allows access to, and meets the needs and aspirations of youth and the unemployed who wish to pursue a career in service station operations, or in fields where this learning may be useful. This furthermore includes adult learners who want to enter the arena or develop their careers in service station operations or the related sub-fields. Since this Certificate is part of the learning pathway it will allow mobility to persons operating at any level in the field.

The development of competence in this field will lead to word-class service delivery, company longevity, the promotion of wealth and job creation. Application of the learning achieved in completing this qualification will also assist employed and unemployed persons to enter other industries where they will be able to apply this learning in a practical context.

The impact of this Certificate on society and the economy is reflected in the multiple job roles and careers that can stem from the qualifications, including self-employment opportunities, job creation opportunities and the development of, or entry to learners who are employed with the private or public sector. It can further stimulate and support skills development for emerging business owners. The range of learners would include school leavers, youth, unemployed, emerging fuel retail business owners and those already employed at the appropriate level desiring learning and growth opportunities as well as the self employed.

The added value of skills, knowledge and understanding development by the certificate will be evidenced by greater productivity resulting from the improved performance by the learner due t the integration of learning which will have taken place in the work workplace

4.3. What is the specific purpose of the Learnership?

The purpose of this qualification is to equip learners with the required knowledge, skills and attitudes to function in a fuel retail environment by providing learners with the underlying principles of all of the major areas related to the Fuel Retail industry, thus enabling them to become effective employees, employers and/or self-employed members of society. The National Certificate in Service Station Operations further aims to provide career paths with associated Learnerships through various levels and areas of the Fuel Retail industry and the wider Wholesale and Retail industry thus promoting the notion of quality lifelong learning.

This Certificate will provides learners with a solid basis in all areas of fuel retail. This will enable them not only to understand the South African context of this sub sector but also to use this learning in various business environments. It will also assist in changing perception on the status and functional level of service station operation in the work place. This qualification will provide the service station operators with pride, self worth and enhance their morale in their chosen career.

This Certificate will form part of a learning pathway for individuals functioning or aspiring to function within a fuel and/or retail industry. It further forms part of learning pathway for individuals that intend embarking on fuel retail related qualifications that will span across level 2 to level 5 on the national qualification framework. This qualification resides on level 2 on the NQF. It is an entry qualification for individuals performing forecourt operations and convenience store operations. In respect of the forecourt operations, this qualification is aimed at forecourt Attendant, Supervisors and Car wash attendant. In respect of the convenience store operations, this qualification is aimed at the Cashiers, Merchandiser, and cleaner and food handlers. Thus there will be a ready progression articulation within the qualification and across the various operations. Further there will be a ready progression of learning from Level 2 upwards, ultimately culminating in a qualification at NQF Level 5. There will also be articulation between this qualification and related wholesalers and retail qualifications as well as food preparation related qualification.

Qualification learners will be able to know and do the following:

- Planning and organizing of job requirements. Knowledge of legislation regarding safety, health and environment. Problem solving and decision making. Self management and teamwork.

- Improved communication skills.

5 Learnership outline in case of unit standards based qualification

Occupation name	Vehicle Detail	ler (Valet services)		Occupation number	811101	
Loarnorchin titlo	National Cer	tificate: Service S	Station Operations (Carwas	Minimum credit value of this	120	
Learnership title	attendant)			Learnership	120	
Qualification title	National Cer	tificate: Service S	Station Operations		Qualification registration number	62709
Qualification expiry of	Qualification expiry date		NQF registration level	2	Credit value of qualification	120
ETQA accredited for	qualification	W&RSETA				

The purpose of this qualification is to equip learners with the required knowledge, skills and attitudes to function in a fuel retail environment by providing learners with the underlying principles of all of the major areas related to the Fuel Retail industry, thus enabling them to become effective employees, employers and/or self-employed members of society. The National Certificate in Service Station Operations further aims to provide career paths with associated Learnerships through various levels and areas of the Fuel Retail industry and the wider Wholesale and Retail industry thus promoting the notion of quality lifelong learning.

This Certificate will provides learners with a solid basis in all areas of fuel retail. This will enable them not only to understand the South African context of this sub sector but also to use this learning in various business environments. It will also assist in changing perception on the status and functional level of service station operation in the work place. This qualification will provide the service station operators with pride, self worth and enhance their morale in their chosen career.

Purpose of the Learnership

This Certificate will form part of a learning pathway for individuals functioning or aspiring to function within a fuel and/or retail industry. It further forms part of learning pathway for individuals that intend embarking on fuel retail related qualifications that will span across level 2 to level 5 on the national qualification framework. This qualification resides on level 2 on the NQF. It is an entry qualification for individuals performing forecourt operations and convenience store operations. In respect of the forecourt operations, this qualification is aimed at forecourt Attendant, Supervisors and Car wash attendant. In respect of the convenience store operations, this qualification is aimed at the Cashiers, Merchandiser, and cleaner and food handlers. Thus there will be a ready progression articulation within the qualification and across the various operations. Further there will be a ready progression of learning from Level 2 upwards, ultimately culminating in a qualification at NQF Level 5. There will also be articulation between this qualification and related wholesalers and retail qualifications.

Qualification learners will be able to know and do the following:

- Planning and organizing of job requirements.
- Knowledge of legislation regarding safety, health and environment.
- Problem solving and decision making.
- Self management and teamwork.
- Improved communication skills.

It is recommended that learners have achieved the following in order to access this Qualification:

Entry level requirements for the Learnership

- Communication level 1 or equivalent.
- Mathematical Literacy level 1 or equivalent.

Unit Standard Title	US number	NQF Level	Credit value	Specific Outcomes for each Unit Standard		Place	Specified Practical Workplace Experience Activities	Notional Hours
Fundamental Unit Standards								
Access and use information from texts	<u>119463</u>	2		strategies to make meaning of texts. Identify the main ideas in different text types. Read/view and respond to texts for a variety of purposes. Identify and discuss how language structures and features may influence a reader/audience	60	40	 Use a range of reading and/or viewing strategies to make meaning of texts. Identify the main ideas in different text types. Read/view and respond to texts for a variety of purposes. Identify and discuss how language structures and features may influence a reader/audience 	50
Apply basic knowledge of statistics and probability to influence the use of data and procedures in order to investigate life related problems	9009	2	3	 Apply various techniques to organise and represent data in order to model situations for specific purposes. Give opinions on the implications of the modeled data for the required purpose. 	60	40	 Apply various techniques to organize and represent data in order to mode situations for specific purposes. Give opinions on the implications of the modeled data for the required purpose 	30
Demonstrate understanding of rational and irrational numbers and number systems	7480	2		and strategies, and make estimates and approximations Demonstrate understanding of numbers and relationships among numbers and number systems, and represent numbers in different ways.		40	 4.5 Use and analyse computational tools and strategies, and make estimates and approximations Demonstrate understanding of numbers and relationships among numbers and number systems, and represent numbers in different ways. 	
Maintain and adapt oral/signed communication	119454	2		 Use a variety of strategies to maintain communication. Adapt language to accommodate sociocultural sensitivities without losing own meaning. Use knowledge of language structures and conventions to shape or decode meaning of unfamiliar vocabulary or constructions. 	60	40		50

Measure, estimate and calculate physical quantities and explore, describe and represent geometrical relationships in 2-dimensions in different life or workplace contexts	12444	2	3	 Estimate, measure and calculate physical quantities in practical situations. Explore transformations of two- dimensional geometric figures. 	60	40	 Estimate, measure and calculate physical quantities in practical situations. Explore transformations of two-dimensional geometric figures. 	30
Use language and communication in occupational learning programmes	119460	2	5	 Find and use suitable learning resources Use learning strategies Manage occupational learning programme materials Plan and gather relevant information for use in a given context Function in a team Reflect on how characteristics of the workplace and occupational context affect learning 	60	40	 Find and use suitable learning resources Use learning strategies Manage occupational learning programme materials Plan and gather relevant information for use in a given context Function in a team Reflect on how characteristics of the workplace and occupational context affect learning 	50
Use mathematics to investigate and monitor the financial aspects of personal and community lit	ne 7 <u>469</u> fe	2	2	 Use mathematics to plan and control personal and/or household budgets and income and expenditure; Use simple and compound interest to make sense of and define a variety of situations 	60	40	 Use mathematics to plan and control personal and/or household budgets and income and expenditure; Use simple and compound interest to make sense of and define a variety of situations. 	20
Work with a range of patterns and functions and solve problems	9007	2	5	 Convert flexibly between and within various representations of functions. Compare, analyse and describe the behaviour of patterns and functions. Represent situations mathematically in order to interpret and solve problems 	60	40	 Convert flexibly between and within various representations of functions. Compare, analyse and describe the behaviour of patterns and functions. Represent situations mathematically in order to interpret and solve problems 	50
Write/present for a defined context	119456	2	5	 Write/sign for a specific purpose, audience and context Use grammatical structures and writing/signing conventions to produce coherent and cohesive texts for specific contexts Adapt language to suit context Draft and edit own writing/signing. 	60	40	 Write/sign for a specific purpose, audience and context Use grammatical structures and writing/signing conventions to produce coherent and cohesive texts for specific contexts Adapt language to suit context Draft and edit own writing/signing. 	50
	otal cred	its	36	• TOTAL	21.6	14.4	• TOTAL	360
Core Unit Standards								
Apply fire fighting techniques 252	250	Level 1	3	 Identifying different types of fires. Explaining and practice fire prevention. Operating basic firefighting equipment. Perform basic fire fighting procedures. 	30	70	 Identifying different types of fires. Explaining and practice fire prevention. Operating basic firefighting equipment. Perform basic fire fighting procedures. 	30

Define the core concepts of the wholesale and retail environment	<u>114895</u>	Level 2	10	Segment the wholesale and retail sector Identify the store's target market Explain the flow of stock and sales hrough a wholesale/retail operation Demonstrate an understanding of the concept of shrinkage and losses within a Wholesale and Retail environment Demonstrate an understanding of the concept of shrinkage and losses within a Wholesale	Segment the wholesale and retail sector Identify the store's target market Explain the flow of stock and sales through wholesale/retail operation Demonstrate an understanding of the concept of shrinkage and losses within a Wholesale and Retail environment Demonstrate an understanding of the concept of shrinkage and losses within a Wholesale
Maintain a safe and secure wholesale and retail environment	<u>114912</u>	Level 2	10	 Maintain a safe and secure work environment. Understand the role and responsibilities in the event of an emergency situation. Demonstrate an understanding of safety procedures within a wholesale and retail store 	 Maintain a safe and secure work environment. Understand the role and responsibilities in the event of an emergency situation. Demonstrate an understanding of safety procedures within a wholesale and retail store
Perform basic first aid	12483	Level 2	4	 Explain and discuss basic first aid concepts Determine the nature of the injury/medical emergency, the context of the injury and basic first aid Apply basic first aid Hand over the injured/ill person to medical personnel Complete first aid report 	 Explain and discuss basic first aid concepts Determine the nature of the injury/medical emergency, the context of the injury and basic first aid Apply basic first aid Hand over the injured/ill person to medical personnel Complete first aid report
Understand and deal with HIV/AIDS	<u>12463</u>	Level 2	3	 Explain and discuss HIV/AIDS facts and figures Identify behaviours that may create a risk of HIV transmission Explain the rights and responsibilities of employees in the workplace with regard to HIV/AIDS Identify and apply relevant policies and procedures for dealing with HIV/AIDS in the workplace 	 Explain and discuss HIV/AIDS facts and figures Identify behaviours that may create a risk of HIV transmission Explain the rights and responsibilities of employees in the workplace with regard to HIV/AIDS Identify and apply relevant policies and procedures for dealing with HIV/AIDS in the workplace

				20 70	400
				• Establish the customer's need 70 • Establish the customer's need	120
Sell products to customers in a Wholesale	114900	Level 3	12	Offer products to customer Offer products to customer	
and Retail outlet				Overcome customer objections. Overcome customer objections.	
				● Close the sale.	
		TOTAL	42	TO	FAL 420
Compulsory Electives					
Wash the exterior of the vehicle manually	116378	1	4	 Prepare for washing the exterior of a vehicle Wash a vehicle exterior Wash a vehicle exterior Wash a vehicle exterior Finish a vehicle exterior Perform end of task duties for washing vehicles. 	
Wash the exterior of a vehicle using automated vehicle washing equipment	116386	1	4	 Prepare for operating automated vehicle washing equipment Prepare a vehicle to be washed by automated vehicle washing equipment Operate automated vehicle washing equipment Finishes a vehicle exterior. Perform end of task duties when using automated vehicle-washing equipment Tinishes a vehicle exterior. Perform end of task duties when using automated vehicle-washing equipment 	
Clean the inside of a vehicle	116376	1	4	 Prepare for the cleaning of the interior of a vehicle Clean the interior of a vehicle. Perform end of task duties for cleaning the interior of a vehicle Perform end of task duties for cleaning the interior of a vehicle 	40 ng

Record Transactions 114889 L		Level 2	point of sale and perform end of day procedures Record transactions Interact with customer when recording transactions. Record transactions to prevent shrinkage and losses. point of specific procedur Record transactions Record transactions Record transactions to prevent shrinkage and losses.	vansactions with customer when recording ons. vansactions to prevent one and losses. stock balances while recording	
Electives unit standard	d			9	
Clean toilets and bathrooms	243206	NQF Level 01	6	and bath Clean toilets Clean bathrooms. Clean bathrooms. Perform end of task procedures after cleaning and bath Clean toilets Clean bathrooms. Perform end of task procedures after cleaning	ets
Clean windows	243207	NQF Level 01	4	Plan and prepare for cleaning windows Clean windows Perform end of task procedures after cleaning 30 70 Plan and windows • Clean windows	prepare for cleaning 40 andows end of task procedures after
Practice good health and grooming habits	243193	NQF Level 01	4	with common health conditions to help nt the spread of illness. tice good hygiene habits. 9 Deal with conhelp prevent the prevent the process of the prevent th	mmon health conditions to ne spread of illness. d hygiene habits. good grooming and dress
Sweep floors	<u>243194</u>	NQF Level 01		ep floors. • Sweep floors	of task duties after
Wet mop floors	243198	NQF Level 01	4	 mop floors. mop floors. Wet mop floors. Perform end 	ors. of task procedures after

Apply food safety practices in a wholesale and retail outlet	114908	NQF Level 02	7	Maintain clean and hygienic premises. Implement safe food handling practices. Prevent contamination and spoilage of food products	30	70	Maintain clean and hygienic premises. Implement safe food handling practices. Prevent contamination and spoilage of food products	0
Handle and bake off a range of frozen products in a craft baking or retail environment	123367	NQF Level 02	8	 Describe the processing of frozen products Plan and prepare for the processing of frozen products Process the frozen products Produce baked or fried frozen products Perform end of production activities 	30	70	 Describe the processing of frozen products Plan and prepare for the processing of frozen products Process the frozen products Produce baked or fried frozen products Perform end of production activities 	30
Mark merchandise and maintain displays	114906	NQF Level 02	10	 Display merchandise given a display instruction. Mark merchandise with labels, tickets and signage. Maintain displays and layouts. Maintain safety and housekeeping whilst marking and displaying merchandise Prevent shrinkage and losses whilst marking and displaying merchandise Maintain stock in the stockroom in order to enhance efficiency of the supply chain. 	30	70		00
Operate a computer in a Wholesale/Retail outlet	114902	NQF Level 02	6	 The hardware components of a computer system are pointed out and their function explained Operate the store computer Maintain a store computer 	30	70	 The hardware components of a computer system are pointed out and their function explained Operate the store computer Maintain a store computer 	60

Process payment at a Point of Sales (POS)	114894	NQF Level 02	10	 Perform start and end of day functions at POS Process payment at POS. Minimise losses at a POS Replenish cash at a POS float. Perform cash up. 	30	70	 Perform start and end of day functions at POS Process payment at POS. Minimise losses at a POS Replenish cash at a POS float. Perform cash up. 	100
Dispatch stock	114892	NQF Level 03	10	 Prepare stock for dispatch from a wholesale or retail outlet Prevent shrinkage and losses in the dispatching area Maintain stock balances in the dispatch area in order to enhance the efficiency of the supply chain. 		70	 Prepare stock for dispatch from a wholesale or retail outlet Prevent shrinkage and losses in the dispatching area Maintain stock balances in the dispatch area in order to enhance the efficiency of the supply chain. 	100
Maintain stock balances in a distribution centre	117897	NQF Level 03	8	 Explain the financial impact of stock on the business Explain stock flow through the Distribution Centre/Warehouse are explained Interpret information on the stock management system. Initiate and control stock counts 	30	70	Explain the financial impact of stock on the business Explain stock flow through the Distribution Centre/Warehouse are explained Interpret information on the stock management system. Initiate and control stock counts	80
Receive stock	114896	Level 3	12	 Receive goods into the wholesale or retail outlet. Prevent shrinkage and losses in the Receiving Area. Maintain stock balances in Receiving Area in order to enhance the efficiency of the supply chain 			 Receive goods into the wholesale or retail outlet. Prevent shrinkage and losses in the Receiving Area. Maintain stock balances in Receiving Area in order to enhance the efficiency of the supply chain 	

Perform vehicle maintenance functions on the forecourt 256599 Level 2		Dispense fuel. Perform housekeeping of the maintain stock balances order to enhance the efficient of the maintain stock balances order to enhance the efficient of the maintain stock balances order to enhance the efficient of the maintain stock balances order to enhance the efficient of the maintain stock balances order to enhance the efficient of the maintain stock balances or the maintain stock bal				ecourt. patch area in	30	70	Dispense fuel.Perform house forecourt	ekeeping on the	100		
Total			103	Total				77.7			103		
credits		То	tal	169					•				
						TOTA	_			TC	OTAL		
	6	Leari	nership	outline in case of	non- unit	standard							
Occupation name								oation num					
Learnership title									his learnership				
Qualification title		1		NOT :	·	1		lification registration number dit value of qualification					
Qualification expiry da ETQA accredited for o		<u> </u>		NQF registra	ation level		Credit	value of c	qualification				
Entry level requiremen	nts for the lea	rnership											
Exit level outcome	es Sp	ecific theo	oretical le	earning outcomes		Percenta learning Training Provider		Spe	ecified Practical Wo	orkplace ies	Notional Learning Hours		
Year 1													
Year 2						T							

Year 3				

7. Declaration by SETA

We declare that this application is a true and accurate reflection of the learnership, the qualification associated with the learnership and the rationale for the learnership.

Signed on this09	day of	November	20 <u>22</u>
at Centurion Pretoria			
SETA Chief Executive Officer:	Mr Tom Mkhwanazi Name	Sign	ature
Chief Operations Officer:	Mr Sipho Shoba Name	Sign	a ture