



Documents to accompany this application form:

- The relevant SAQA qualification document downloaded from the SAQA website.
- If the applying SETA is not the accredited ETQA for the qualification associated with the learnership, proof of adequate arrangements with the relevant ETQA must be attached.

Learnership registration number: 27Q270021251203
Learnership registration date:
Learnership review date:
SETA responsible for learnership: <u>W&RSETA</u>
ETQA accredited for qualification associated with the learnership: W&RSETA
(For official use only)

1. SETA information

- 1.1 Name of SETA: _____W&RSETA _____
- 1.2 Name of Chamber (if applicable): _____N/A_____
- 1.3 Details of SETA official responsible for preparing the application
 - 1.3.1 Name: Sipho Shoba
 - 1.3.2 Telephone number: 012 622 9500
- 1.4 SETA's Telephone number: <u>012 622 9500</u>
- 1.5 SETA's fax number: <u>N/A</u>
- 1.6 SETA's postal address: **N/A**
- 1.7 SETA's e mail address: <u>sshoba@wrseta.org.za</u>

2. Qualification information

2.1 Title of qualification associated with the learnership: <u>National Certificate: Wholesale and</u> <u>Retail Operations</u>

- 2.2 SAQA qualification ID number: 63409
- 2.3 NQF level: Level 3
- 2.4 Expiry date of the qualification: 2023-06-30
- 2.5 Minimum number of credits of the qualification: <u>120 Credits</u>
- 2.6 Entry level requirements for the qualification: <u>Communications and Mathematical Literacy</u> <u>NQF Level 2.</u>
- 2.7 Name of ETQA accredited for the qualification: Wholesale and Retail Seta.

3. Learnership information

3.1 Is this an application to register a new learnership or to replace an existing learnership?

(Tick relevant box)

- 3.1.1 new learnership
- 3.1.2 V learnership to replace an existing learnership
- 3.2 If replacing an existing learnership, indicate the following:
 - 3.2.1 Name of existing learnership:

This qualification replaces:

Qual	Qualification Title	NQF	Min	Replacement	
ID		Level	Credits	Status	
49792	National Certificate: Retail Perishable Food	Level 3	120	Complete	

3.2.2 Number of existing learnership: 1

3.3 Learnership title: National Certificate: Wholesale and Retail Sale and Preparation of Perishable Food

- 3.4 Review date of the learnership:
- 3.5 Minimum number of credits to be earned through the learnership: <u>120</u>
- 3.6 Related occupation (as per Organising Framework for Occupations OFO): Perishable Sales Worker
- 3.7 Occupation code (as per Organising Framework for Occupations OFO):

6211

4. Learnership identification

4.1 How was the need for this learnership identified?

(tick the relevant box or boxes)

Other (specify):	The stakeholders forum consists of various key role players within the sector which includes but not limited to the following: Wholesalers, Retailers, Franchisers,												
√ Generally available research (specify):													
Scarce skills list													
√ Workplace skills	Workplace skills plans												
SETA commission	SETA commissioned research												
Skills plans from	Skills plans from "adjacent" SETAs												
SETA sector ski	SETA sector skills plan												

FET and HET Colleges, Private Training providers, and

4.2 What needs will the learnership address?

This qualification provides a planned combination of learning outcomes that will equip qualifying learners with the knowledge and applied competence in wholesale and retail operations and a basis for further learning. It provides a formal route to acquiring the operations skills and will provide recognition of experiential learning in the sector.

the SGB.

This is one of the fastest growing industries in SA with the emergence of the informal sector. Previous restrictions (legislation) are no longer an obstacle to industry development. It is one of the largest contributors to the GDP and there is regional strength of the sector in the SADC region.

This qualification will serve to further develop learners who have achieved the NQF Level 2: National Certificate: Wholesale and Retail Operations. It will also serve new-comers to the operations function, school leavers and the currently unemployed. It will enhance career development for learners that have previous experience in operations.

4.3 What is the specific purpose of the learnership?

This qualification will serve to link the NQF Level 2 National Certificate: Wholesale and Retail Operations qualification and the FET Certificate: Generic Management. The current gap in the learning pathway for Wholesale and Retail (W and R) practitioners will be filled by this qualification. It will serve as the second in the Wholesale and Retail Operations learning pathway and provide a basis for further learning. While the qualifying learners will experience personal growth and development, workplace succession planning will be more readily achieved

The operational process includes; ordering stock, receiving, dispatching, stock control, cash control, sales and marketing and displaying, responsible credit promotion, perishable foods preparation, sales and display and the running of an informal small business.

This qualification will serve to provide the W and R sector with personnel that can perform the operation functions to industry standards, optimize productivity and improve service levels. The qualifying learner will undergo personal development that will contribute to social and economic development.

5 Learnership outline in case of unit standards based qualification

Occupation name Perishable	Sales Worker	,		C	Occupatior	numbe	r	6211	
Learnership title National Ce Perishable		olesale	and reta	ail Sales and Preparation of C	Credit value of this learnership			120)
Qualification title National Ce	rtificate: Who	Qualificatio	n regist	63409					
Qualification expiry date	QF registration level 3 C	Credit valu	e of qua	lification	120				
ETQA accredited for qualification	W&RSETA								
Purpose of the learnership									
				n perform the operation functions to industry development that will contribute to social an				prove service lev	vels. The
Entry level requirements for the learner	ship Co	mmun	ications	and Mathematical Literacy NQF I	_evel 1.				
Unit Standard Title	US number	NQF Level	Credit value	Specific Outcomes for each Unit Standard	Percent learnin Training Provider	g at: Work	Specified F Workplace E Activit	xperience	Notiona I Hours
Fundamental Unit Standards									
Accommodate audience and context needs in oral/signed communication	<u>119472</u>	Level 3	5	 Interact successfully in oral/signed communication. Use strategies that capture and retain the interest of an audience. 	30	70	 Use strategies and retain the audience. Interact succe oral/signed co 	interest of an ssfully in	50
Demonstrate an understanding of the use of different number bases and measurement units an awareness of error in the context of relevant calculations	^{and} 9010	Level 3	2	 Convert numbers between the decimal number system and the binary number system. Work with numbers in different ways to express size and magnitude. 	70	30	the decima system and number sy - Work with	d the binary stem. numbers in ays to express	20
Describe, apply, analyze and calculate shape an motion in 2-and 3-dimensional space in differen contexts		Level 3	4	 Explore, describe and represent, interpret and justify geometrical relationships and conjectures. Measure, estimate, and calculate physical quantities in practical situations. 	70	30	- Explore, de represent, justify geo relationshi conjecture	escribe and interpret and metrical ps and s. estimate, and hysical	40

Interpret and use information from texts	<u>119457</u>	Level 3	5	 Use a range of reading and/or viewing strategies to understand the literal meaning of specific texts Use strategies for extracting implic messages in texts. 		20	 Use a range of reading and/or viewing strategies to understand the literal meaning of specific texts. Use strategies for extracting implicit messages in texts 	50
Investigate life and work related problems using data and probabilities	9012	Level 3	5	 Represent, analyse and interpret data using various techniques. Use random events to explore and apply, probability concepts in simple life. 		30	 Represent, analyse and interpret data using various techniques. Use random events to explore and apply, probability concepts in simple life. 	50
Use language and communication in occupational learning programmes	119467	Level 3	5	 Access and use available learning resources. Use learning strategies. 	60	40	 Access and use available learning resources. Use learning strategies. 	50
Use mathematics to investigate and monitor the financial aspects of personal, business and national issues	7456	Level 3	5	 Use mathematics to debate aspect of the national economy. Use simple and compound interest to make sense of and define a variety of situations. 		30	 Use mathematics to debate aspects of the national economy. Use simple and compound interest to make sense of and define a variety of situations. 	50
Write/present/sign texts for a range of communicative contexts	119465	Level 3	5	 Write/sign for a specified audience and purpose. Draft own writing/signing and edit to improve clarity and correctness. 		60	 Write/sign for a specified audience and purpose. Draft own writing/signing and edit to improve clarity and correctness 	50
		TOTAL	36	ΤΟΤΑ	L		TOTAL	360
Core Unit Standards					_	1		
Define the core concepts of the wholesale and retail environment	<u>114895</u>	Level 2	10	 Demonstrate an understanding of the concept of shrinkage and losses within a Wholesale. Demonstrate an understanding of the wholesale & retail business environment. 	60	40	 Demonstrate an understanding of the concept of shrinkage and losses within a Wholesale. Demonstrate an understanding of the wholesale & retail business environment. 	100

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Apply theft, fraud and safety controls in a Wholesale and Retail outlet	<u>258161</u>	Level 3	8	 Respond to emergency situations. Explain how to deal with theft and fraud in a wholesale and retail outlet 	30 et.	7	70	 Respond to emergency situations. Explain how to deal with theft and fraud in a wholesale and retail outlet 	80
Build customer relations in an operational unit	258156	Level 3	10	 Create positive customer perception Interact with customers. 	_{ns.} 30		70	 Create positive customer perceptions. Interact with customers. 	100
Explain the factors that impact on the bottom line of a Wholesale and Retail unit	258155	Level 3	10	 Explain how net profit is arrived at in an operational unit. Explain how own job can impact on bottom line of a business. 				 Explain how net profit is arrived at in an operational unit. Explain how own job can impact on the bottom line of a business. 	
				•				•	L
·		TOTAL	L 38	TOTAL				TOTAL	380
Compulsory Elective Unit Standards									
		·		•		Τ			
Implement personal hygiene for perishable food stores	<u>119961</u> 3	3 3	3	Implement personal hygiene.Report health problems.	40	60		Implement personal hygiene. eport health problems.	30
Clean and maintain premises and equipment	<u>119957</u> :	3 (5	Prevent the growth of micro 3 organisms.	30	70		organisms.	50
Promote sales and reduce wastage at a perishable	119956	3	15	 Use cleaning chemicals. Minimise spoilage and wastage within the department. 	30	70	•	Use cleaning chemicals. Minimise spoilage and wastage within the department.	150
foods department		ı		 Identify and dispose of spoiled/expired products. 			•	Identify and dispose of spoiled/expired products.	
Prepare food for sale	<u>119959</u> :	3	16	Implement production plan. Minimise wastage.	30	70		Implement production plan. Minimise wastage.	160
Implement requirements of the cold chain	119958	3 (5	• Identify requirements of products 4 in the cold chain.	40	60	•	Identify requirements of products in the cold chain.	50
		,		Monitor chillers and freezers.		<u> </u>	•	Monitor chillers and freezers.	ļ
Mark and label perishable foods	<u>119962</u> :	3 1	10	Use equipment to mark and label 30 products.	0	70		Use equipment to mark and label products.	100
r		·]	Mark and label products.		<u> </u>	- 141	lark and label products	
r				•		_			= 10
1		Total 5	54	•					540

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120

500

Total notional hours 1780

professional manner.

• Close the sale.

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• Respond to customer complaints

• Establish the customer's need.

General Elective Unit Standards.								
Explain the processing of transactions in a wholesale and retail outlet	258157	2	6	 Explain processing payment at Point of Sale. Explain the investigation of overs and shortages at Point of Sale. 	70	30	 Explain processing payment at Point of Sale. Explain the investigation of overs and shortages at Point of Sale. 	60
Apply food safety practices in a retail business	243808	3	8	 Handle and store food. Clean food areas, equipment and utensils. 	30	70	 Handle and store food. Clean food areas, equipment and utensils. 	80
Mince fish or meat using automated mincing equipment	243018	3	4	 Demonstrate an understanding of mincing fish or meat. Prepare for mincing fish or meat. 	30	70	 Demonstrate an understanding of mincing fish or meat. Prepare for mincing fish or meat. 	40
Dispose of Perishable Foods from a Wholesale or Retail Outlet	258218	3	6	 Remove perishable foods for disposal. Store perishable foods for disposal. 	30	70	 Remove perishable foods for disposal. Store perishable foods for disposal. 	60
Operate a computer in a Wholesale/Retail outlet	114902	2	6	Maintain a store computer.Operate the store computer.	30	70	- Maintain a store computer. - Operate the store computer.	60
	243806	3	8	Deal with customers in a	30	70	Deal with customers in a	80

12

50

Total credits 178

Deal with customers in a retail business

outlet

Sell products to customers in a wholesale and retail 258162 3

professional manner.

• Close the sale.

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• Respond to customer complaints.

• Establish the customer's need.

30

70

6 Learnership outline in case of non- unit standards based qualification (NA)

Occupation name		<u> </u>		x	Occupa	ation number							
Learnership title					Credit	value of this learnership							
Qualification title					Qualific	cation registration number							
Qualification expiry date		NQF registra	NQF registration level Credit value of qualification										
ETQA accredited for qua	alification												
Purpose of the learnersh													
Entry level requirements for the learnership													
				Doroont	ogo of								
			Notional Learnin g Hours	Percent learnin				Notional Learning Hours					
Exit level outcomes	Spe	ecific theoretical learning outcomes	arr Jou	Training	Work	Specified Practical Workplace Experience Activities		arn					
			g F No	Provider	Place								
Year 1													
	·		TOTAL										
Year 2					-			İ					
			TOTAL					<u> </u>					
Year 3			1										
								───┤					
								<u> </u>					
								───┤					
			TOTAL					┥───┤					
			TOTAL										

7. Declaration by SETA

We declare that this application is a true and accurate reflection of the learnership, the qualification associated with the learnership and the rationale for the learnership.

Signed on this <u>09</u> day of <u>November</u> 20<u>22</u>

at Centurion Pretoria

SETA Chief Executive Officer:

Mr Tom Mkhwanazi Name

Signature

Chief Operations Officer:

Mr Sipho Shoba

Name

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